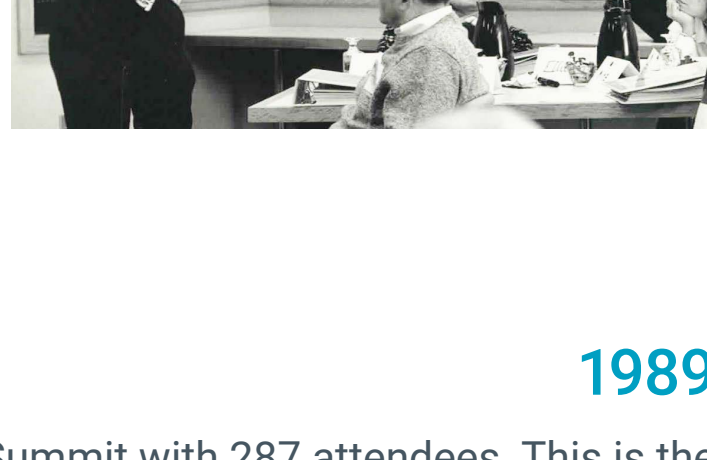


1986

The National Demonstration Project on Quality Improvement in Health Care (NDP) is launched to explore the application of modern quality improvement methods to health care.



1989

The NDP hosts its National Summit with 287 attendees. This is the precursor to the Institute for Healthcare Improvement's (IHI) Forum on Quality Improvement in Health Care.

"Continuous Improvement as an Ideal in Health Care" by Don Berwick is published in the *New England Journal of Medicine*.



1991

The Institute for Healthcare Improvement (IHI) is founded.



1994

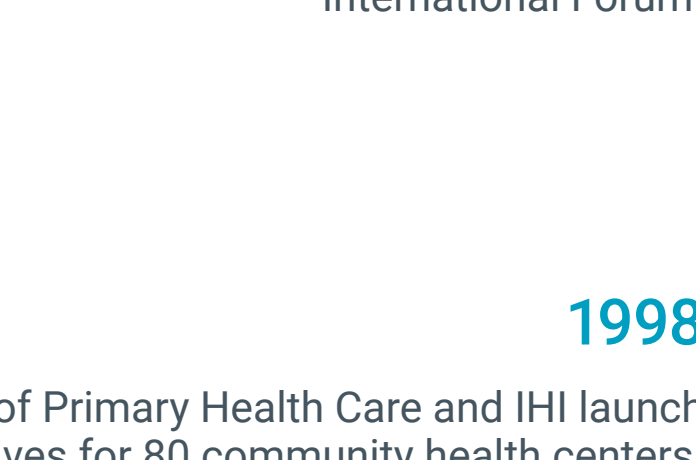
IHI launches the Interdisciplinary Professional Education Collaborative (IPEC) with the aim of making quality improvement a standard component in the education of health professionals in all disciplines.



"Eleven Worthy Aims for Clinical Leadership of Health System Reform" is published in the *Journal of the American Medical Association*.

1996

API publishes *The Improvement Guide*.



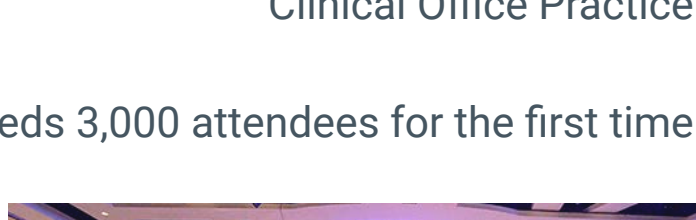
IHI publishes its first Breakthrough Series Guide, "Reducing Delays and Waiting Times Throughout the Healthcare System."

The BMJ Publishing Group and IHI host the first European Forum on Quality Improvement in Health Care, which later becomes the International Forum.

1998

The HRSA Bureau of Primary Health Care and IHI launch cluster-based Collaboratives for 80 community health centers.

IHI launches its website, ihi.org, creating a global resource for health care improvement knowledge.



2000

Premier, Inc., and IHI launch the Idealized Design of Medication Systems (IDMS) initiative.

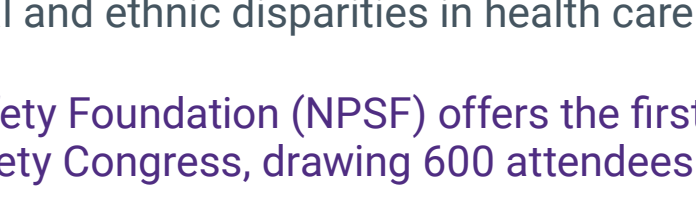
IHI convenes the first International Summit on Redesigning the Clinical Office Practice.

The IHI Forum exceeds 3,000 attendees for the first time.



2002

IHI launches IMPACT, the results-driven network for change. More than 80 organizations join in the first five months.



The BMJ Publishing Group and IHI introduce the *Quality and Safety in Health Care* journal.

IHI offers the Breakthrough Series College to train individuals and organizations to run their own Collaboratives.

The Institute of Medicine publishes *Unequal Treatment*, identifying contributors to racial and ethnic disparities in health care.

The National Patient Safety Foundation (NPSF) offers the first Patient Safety Congress, drawing 600 attendees.

2004

IHI launches the 100,000 Lives Campaign, engaging more than 3,000 US hospitals to improve safety and outcomes.



IHI introduces new programs for developing Patient Safety Officers and Improvement Advisors.

IHI is chosen by The Health Foundation to lead the Safer Patients Initiative, a four-year project to improve patient safety across the UK.

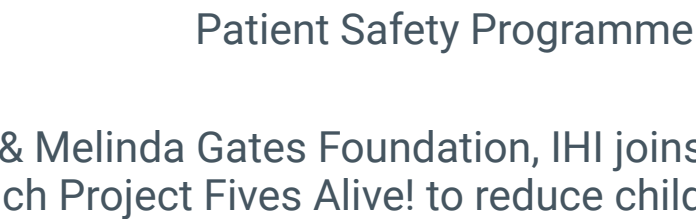
Kaiser Permanente becomes a strategic partner with IHI.

In collaboration with local partners, IHI begins work to rapidly expand treatment for people with HIV/AIDS in South Africa.

Escape Fire: Designs for the Future of Health Care, a collection of 11 keynote speeches by Don Berwick, is published.

2006

Building on the success of the 100,000 Lives Campaign, IHI launches the 5 Million Lives Campaign, with principal support from Blue Cross Blue Shield of America.



With support from The Health Foundation, Maikhandia is founded and IHI and partners begin work on reducing maternal and neonatal mortality in Malawi.

The Robert Wood Johnson Foundation selects IHI to manage the national initiative, New Health Partnerships: Improving Care by Engaging Patients.

2008

IHI launches the IHI Open School to help students develop quality improvement and safety knowledge and skills.



IHI joins forces with the Scottish Government to launch the Scottish Patient Safety Programme.

With support from the Bill & Melinda Gates Foundation, IHI joins with partners to launch Project Fives Alive! to reduce child mortality in Ghana. After success in 38 districts and 68 hospitals in northern Ghana, the project is scaled nationally.

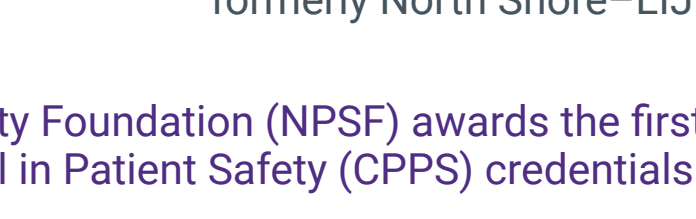
The IHI Forum marks its 20th anniversary.

IHI and the Welsh Government launch a campaign to save 1,000 lives and avoid 50,000 episodes of harm in two years.

2010

The IHI Triple Aim expands testing to community and regional coalitions seeking to achieve results at scale for populations.

Don Berwick, IHI's Founder and CEO, is appointed Administrator, Centers for Medicare & Medicaid Services; Maureen Bisognano becomes IHI's President and CEO.



2012

After five years of prototyping, IHI launches the Triple Aim Improvement Community, piloting improvement in population health in 32 communities globally.



Maureen Bisognano and Charles Kenney coauthor the book, *Pursuing the Triple Aim*.

IHI partners with Louisiana Birth Outcomes Team and Louisiana Hospital Association Hospital Engagement Network (HEN), reducing early elective delivery across the state from an average 15% to less than 2% over two years.

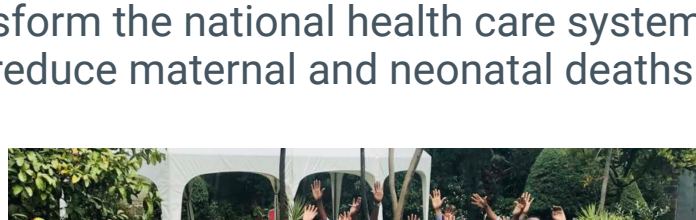
Significant reductions in sepsis mortality are seen in IHI's work with Kaiser Permanente and Northwell Health, formerly North Shore-LIJ.

The National Patient Safety Foundation (NPSF) awards the first Certified Professional in Patient Safety (CPPS) credentials.

2014

IHI announces its strategy to improve health and health care worldwide, organized around five Focus Areas and six regions.

IHI Forums go global, with conferences in Australia, Qatar, Brazil, and Hong Kong (along with Europe and the US).



Promising Care: How We Can Rescue Health Care by Improving It – a follow-up to 2004's *Escape Fire* and a collection of 16 of Berwick's keynote speeches – is published.

From health care improvement to community health improvement: IHI uses a systems improvement approach to large-scale change to see breakthrough results for communities.

The IHI Leadership Alliance launches, a collaboration of health system executives and their teams committed to working with patients, providers, and communities to deliver on the full promise of the Triple Aim.

2016

With a grant from the Robert Wood Johnson Foundation, IHI launches the SCALE (Spreading Community Accelerators through Learning and Evaluation) initiative in partnership with Community Solutions, Communities Joined in Action, and the Collaborative Health Network.

Funded by the Bill & Melinda Gates Foundation and Margaret A. Cargill Philanthropies, IHI opens a project office in Addis Ababa to collaborate with the Ethiopian Ministry of Health on the Ethiopian Health Care Quality Initiative, which aims to transform the national health care system and reduce maternal and neonatal deaths.



IHI partners with the Ministries of Health in both Ghana and Liberia to create country-wide National Quality Strategies.

2018

IHI, the Hospital Israelita Albert Einstein, and Brazil's National Regulatory Agency for private health care address one of the highest rates of cesarean sections in the world. During an 18-month pilot phase, the Parto Adequado project nearly doubled the vaginal birth rate across 26 hospitals. A subsequent phase spread best practices to an additional 137 hospitals in Brazil.

The IHI Forum celebrates 30 years of providing inspiration, practical methods and tools, and a source of innovation for improving health and health care worldwide.



2020

IHI launches the Pursuing Equity Learning and Action Network, which aims to support 23 health systems in the US and Canada in achieving health equity both within their systems and for their patient populations.

Hospital-acquired infections rates are reduced by half across 116 Brazilian public hospitals in an unprecedented public-private Breakthrough Series Collaborative (PROADI-SUS) that partnered IHI with the Ministry of Health and five private hospitals: Hospital Israelita Albert Einstein, Hospital Moínhos de Vento, Hospital Sirio Libanés, Hospital do Coração, and Hospital Alemão Oswaldo Cruz.

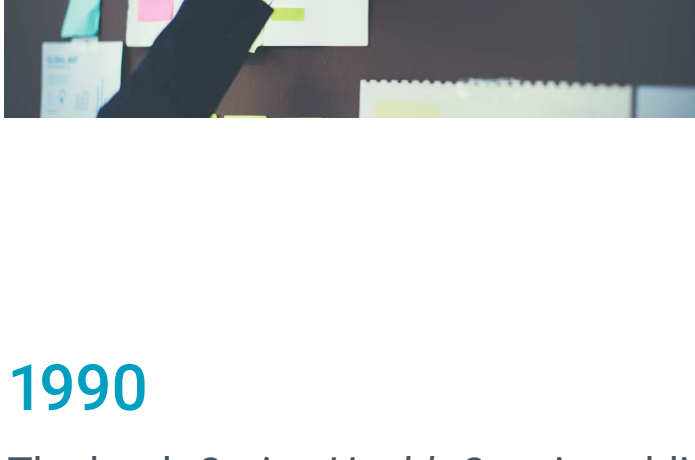
IHI partners to offer a COVID-19 Rapid Response Network for Nursing Homes to support nursing home staff and residents impacted by the global pandemic.

Kedar Mate succeeds Derek Feeley as President and CEO of IHI.



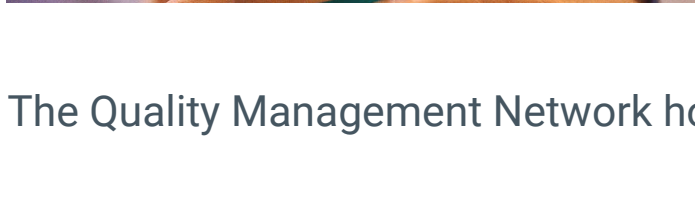
1988

Improving Health Care Quality is first offered. This course is held 54 times over the next 11 years. Other courses are soon added to the curriculum.



1990

The book *Curing Health Care* is published.

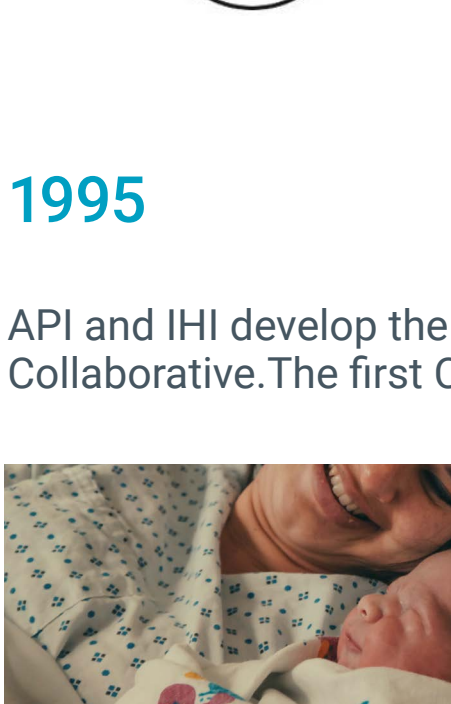


The Quality Management Network holds its first meeting

1993

The Group Practice Improvement Network is started.

Associates in Process Improvement (API) introduces its Model for Improvement, which later becomes the foundation for IHI's Breakthrough Series methodology. API becomes a closely aligned partner of IHI.



1995

API and IHI develop the original model for IHI's Breakthrough Series Collaborative. The first Collaborative aims to reduce cesarean section rates.



1997

National Patient Safety Foundation (NPSF) is founded.



President Clinton's Advisory Commission on Consumer Protection and Quality in the Health Care Industry publishes the "Consumer Bill of Rights" and, the following year, "Quality First: Better Health Care for All Americans."

Sweden and Norway begin a collaborative improvement series based on IHI's Breakthrough Series model.

1999

The Institute of Medicine publishes its *To Err Is Human* report.

The National Initiative for Children's Healthcare Quality (NICHQ) begins as an IHI program.

IHI begins work with the National Health Service (NHS) in the United Kingdom.

IHI begins the first of many collaborative improvement projects with the Veterans Health Administration (VHA).

IHI begins the Idealized Design of Clinical Office Practices (IDCOP) initiative.



2001

IHI and Voluntary Hospitals of America launch the Idealized Design of the ICU (IDICU) initiative.

IHI becomes the National Program Office for Pursuing Perfection, an initiative of the Robert Wood Johnson Foundation.



The Institute of Medicine publishes its *Crossing the Quality Chasm* report.

2003

The George W. Merck Fellowship is launched at IHI. Two years later, additional fellowship opportunities at IHI are offered by The Health Foundation.



Ascension Health becomes a strategic partner with IHI.

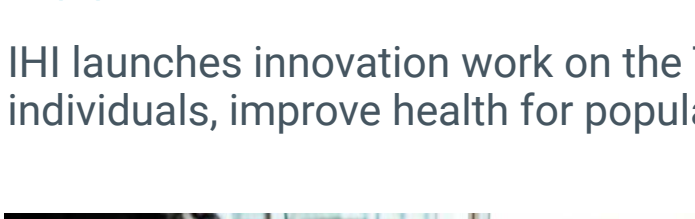
IHI begins the Health Professions Education Collaborative (HPEC).

IHI joins with Partners In Health to spread treatment for multidrug-resistant tuberculosis in Lima, Peru.

The Robert Wood Johnson Foundation and IHI launch the Transforming Care at the Bedside (TCAB) initiative.

2005

The IHI Forum exceeds 5,000 attendees for the first time.



The IMPACT network exceeds 200 members.

Don Berwick is named honorary Knight Commander of the Most Excellent Order of the British Empire.

2007

IHI launches innovation work on the Triple Aim to make care better for individuals, improve health for populations, and reduce per capita cost.



IHI's media coverage exceeds 250 million media impressions for the first time.

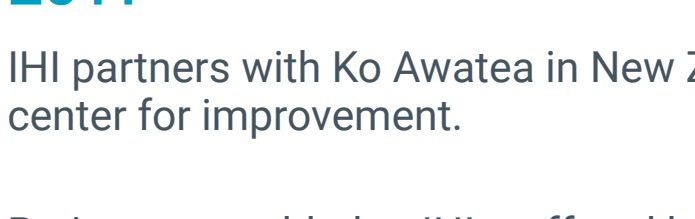
The Indian Health Service begins a strategic partnership with IHI to improve the care of native people with chronic diseases.

The National Patient Safety Foundation (NPSF) Lucian Leape Institute (LLI) is founded.

2009

IHI introduces the Improvement Map to help hospitals find reliable routes to exceptional care.

IHI launches the SState Action on Avoidable Rehospitalizations (STAAR) initiative, sponsored by The Commonwealth Fund, to improve care transitions and reduce avoidable readmissions at the state level.



IHI leads the Quality Track for the Joint Learning Network for Universal Health Coverage aiming for universal access in ten countries in Asia and Africa.

The Conversation Project launches, with an initial 88,000 web visits and 36,500 downloads of the Conversation Starter Kit to help families discuss end-of-life care wishes. IHI begins Conversation Ready for health systems to ensure wishes are respected.



The Affordable Care Act is upheld by the Supreme Court, expanding health care coverage to 32 million people in the US and bringing the Triple Aim to the national stage.

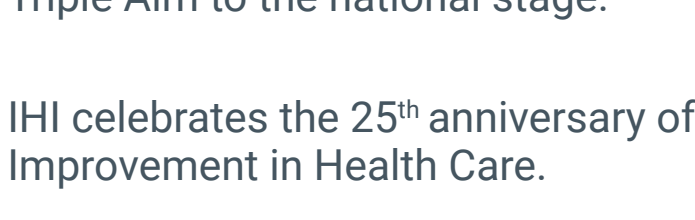
IHI celebrates the 25th anniversary of the IHI Forum on Quality Improvement in Health Care.

2011

IHI partners with Ko Atea in New Zealand to develop a regional center for improvement.

Patients are added to IHI staff and board, and more than 60 patients gather at the IHI Forum.

The Health Foundation, with Maikhandia, celebrates a 22% reduction in newborn mortality in parts of Malawi.



2013

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2015

Project Fives Alive! in Ghana achieves a 31% reduction in under-5 mortality, 37% reduction in post-neonatal infant mortality, and 35% reduction in under-5 malaria case fatality.



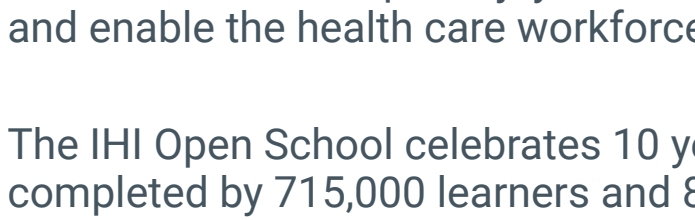
IHI convenes 100 Million Healthier Lives, an unprecedented global collaboration aiming for a namesake goal by 2020.

IHI and BMJ celebrate a successful 20-year partnership convening the International Forum on Quality and Safety in Healthcare annually in Europe.

IHI helps spread the practice of asking patients, "What matters to you?" (in addition to asking, "What's the matter?").

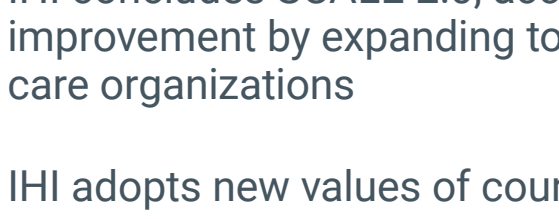
IHI adds two Forums on Quality and Safety in Healthcare – the Latin American Forum with Hospital Israelita Albert Einstein in Brazil, and the Middle East Forum with Hamad Medical Corporation in Qatar.

Maureen Bisognano retires; Derek Feeley becomes IHI's President and CEO.



2017

IHI and the National Patient Safety Foundation (NPSF) merge, pledging to reset and re-energize the patient safety agenda.



IHI elevates health equity as a strategic priority for health care, developing a framework to guide organizations in their equity work.

IHI partners with experts around the world to offer new thinking and resources to improve joy in work – including a new framework – and enable the health care workforce to thrive.

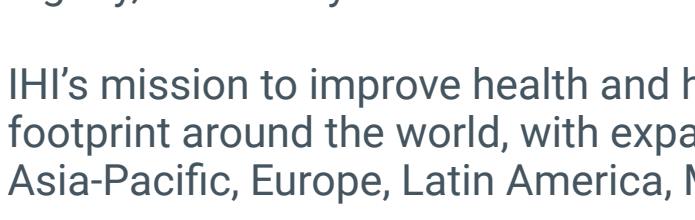
The IHI Open School celebrates 10 years, with 4.5 million courses completed by 715,000 learners and 890 Chapters in 92 countries. More than 1,000 organizations and universities use the courses in their training programs or formal curricula.

The Conversation Project Starter Kit reaches 325,000 downloads.

2019

IHI implements SCALE 2.0, accelerating population and community health improvement by expanding to more than 220 communities and 500 health care organizations

IHI adopts new values of courage, love, equity, and trust.



Funded by Merck for Mothers, IHI successfully completes the Better Maternal Outcomes initiative in which health care providers and community organizations partnered with Black people who birth to improve equity, dignity, and safety in maternal health in four US communities.

IHI's mission to improve health and health care has a rapidly growing footprint around the world, with expanding work in many regions: Africa, Asia-Pacific, Europe, Latin America, Middle East, and North America.